



What to do if:

Your application says 'INCOMPLETE'

Just click through and make sure to finish all the steps. You'll get a confirmation email once the application is completed.

What to do if:

Your application says 'AWAITING PAYMENT'

Please submit a [general enquiry](#) explaining your issue with your application reference and date of payment.

What to do if:

You're waiting to hear back from our consultancy team.

If it has been more than two weeks then submit a [general enquiry](#) with all the details of your application.